

**EXHIBIT C
CITY OF RENTON
HUMAN SERVICES DIVISION
SERVICE REPORT**

Date Submitted: 4/7/11

Agency Name: Friends of Youth

Program Name: Healthy Start

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Reporting Period: ☒ 1st Quarter, 2011 ☐ 2nd Quarter, 2011
☐ 3rd Quarter, 2011 ☐ 4th Quarter, 2011

Or Month: Jan Feb Mar Apr May Jun Jul Aug Sept Oct Nov Dec
(please circle)

Service Report

Performance Measure	Annual Goal	Goal This Period	New Units This Period	Cumulative Units 2011
Performance Measure 1 Unduplicated City Clients Served	11	3	39	39
Performance Measure 2 Number of Home Visit Hours	60	15	59	59
Performance Measure 3 Number of Case Management Hours	16	4	52	52
Performance Measure 4				

Narrative Report:

Include information such as current trends, program developments, special events, publicity or community education efforts, etc. Be sure to address any discrepancies between the level of services actually provided and performance goals. Attach additional pages as necessary.

This is Healthy Start's first Service Report to the City of Renton, so we will try to explain our numbers clearly. The 39 Unduplicated City Clients Served includes 19 Renton mothers and 20 Renton babies. In Youthforce (our new web-based client management system), we are still working to easily report on fathers. We do know that for about 75% of our mothers, we are also providing Healthy Start services to fathers. So, we estimate that we are providing services to about 14 fathers in addition to the 39 family members in the quarterly total.

The 59 Home Visit Hours reflect an average of one home visit hour each month to each family and the Case Management Hours reflect an average of 2.7 case management hours each

month to each family. This is in keeping with fidelity to the Parents as Teachers evidence-based home visiting model.

The Healthy Start (HS) partner, Renton Area Youth & Family Services (RAYS), provides most of our services to Renton families. However, two additional Healthy Start partners serve some Renton families as well. These are Youth Eastside Services (YES) and Friends of Youth (FOY) out of our Issaquah and Snoqualmie sites. RAYS is Healthy Start's newest partner. They began providing Healthy Start services in January 2008 when HS secured King County Veterans & Human Services Levy Funding. Since that time, RAYS has been successfully completing home visits and has made wonderful progress on building family participation in the monthly HS group meeting. Although home visits are 67% of our direct service hours, group meetings are a second component of the Parents as Teachers evidence-based model. We are happy to report that the attendance at the group meeting has grown from a handful to an average of 10 families each month. It is also encouraging that our Family Support Specialist has had about 8 fathers attend the meetings recently. The entire family is coming and getting the social support from other families that are also teens raising their first child.

Looking ahead, HS will be very negatively affected if the King County Veterans & Human Services Levy does not pass in November. We would lose \$270,000 in funding out of our current cash budget of \$642,000. We and our families are happy to participate in opportunities for advocacy around passage of the Levy that may be available in Renton.